

We want experts at getting things

# Done.

Investment banking is a highly demanding, highly driven and highly rewarding profession. If you think you have what we are looking for, please apply online or submit your application with a comprehensive resume to:

**OSK Investment Bank Berhad** (14152-V)  
(A Participating Organisation of Bursa Malaysia Securities Berhad)  
Group Human Resources Department  
20th Floor, Plaza OSK, Jalan Ampang, 50450 Kuala Lumpur  
Website : [www.oskgroup.com](http://www.oskgroup.com)

For all positions, BUMIPUTERAS are encouraged to apply. Only shortlisted candidates will be notified.

**OSK Investment Bank**  
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## IT OPERATOR

### Responsibilities:

- Perform day-to-day data centre computer operations (running the batch programs, printing of reports, systems and data backup, preparation and storage tapes/cartridges , etc)
- Monitor the data centre systems' uptime and performance (server and networking components, telecommunication connections, email and security systems, data centre environment, etc) to prevent any down time or low performance
- Diagnose / log down hardware problems and system error messages and coordinate the problem resolution with the respective second level support personnel
- Assist in IT project implementation, maintenance and installation activities relating to production operations and data centre
- Assist in providing helpdesk and basic IT troubleshooting support for end-user issues relating to IT production operations (email, file transfer and report printing issues)

### Requirements:

- Certificate or Diploma in Computer Science / Information Technology or related courses
- Experience in operating Windows Server and/or AS/400 systems will be beneficial
- Able to prioritize and able to maintain service levels
- Detailed and systematic and able to follow data centre operating procedures
- Must be able to perform shift work (mandatory)